



MOSCHIP TECHNOLOGIES LIMITED

CIN: L31909TG1999PLC032184

Registered Office: 7th Floor, My Home Twitza, Plot No. – 30/A, Survey no. 83/1 TSIIC Hyderabad
Knowledge City Raidurg, Panmaktha, Hyderabad, Telangana 500081

Tel: 040-6622-9292, Fax: 040-6622-9393

Website: www.moschip.com, Email id: investorrelations@moschip.com

Dear Shareholders,

The Securities and Exchange Board of India (“SEBI”) has issued a circular on July 31, 2023 (ref. no. [SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131](#)) and introduced a common Online Dispute Resolution (“ODR”) mechanism to facilitate online resolution of all kinds of disputes arising in the Indian securities market. The said circular was further amended by SEBI on August 4, 2023 (vide corrigendum - ref. no. [SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/135](#)).

The new Metrix to raise a compliant / dispute under the investor grievance redressal mechanism (including through the ODR web portal) is, as below:

1. Level 1 – Raise with KFin Technologies Ltd [Registrar and Transfer Agent (“RTA”)]/ Company:

Initially, all grievances/ disputes/ complaints against the Company are required to be directly lodged with its Registrar and Transfer Agent (“RTA”)/ the Company.

Shareholders may lodge the same by sending an email to investorrelations@moschip.com or einward.ris@kfintech.com or by sending physical correspondence at:

KFin Technologies Ltd, Unit: Crompton Greaves Consumer Electricals Limited Selenium Tower B,
Plot Nos. 31 & 32 | Financial District, Nanakramguda | Serilingampally Mandal | Hyderabad -
500032

2. Level 2 – SEBI SCORES:

Disputes remaining unresolved at Level 1 may then be raised through SEBI Complaints Redress System (“SCORES”) which can be accessed at <https://www.scores.gov.in/>. FAQs on the process to be followed for registration / lodging complaints / disputes, is available at <https://www.scores.gov.in/scores/Docs/FAQ-SCORES.pdf>

3. Level 3 – ODR Platform:

An investor can initiate online dispute resolution through the ODR portal, within the applicable timeframe under law, after the option to resolve complaint / dispute with the listed entity through the routes available at Level 1 and Level 2 are exhausted.

It may be noted that the dispute resolution through the ODR portal can be initiated only if such complaint / dispute is not pending before any arbitral process, court, tribunal or consumer forum or if the same is non-arbitrable under Indian law.

There is no fee for registration of complaints / disputes on the ODR Portal. However, the process of conciliation / arbitration through ODR portal may attract fee and the same shall be borne by the concerned investor / listed entity / its RTA (as the case may be).

If you have any questions or require further information, please feel free to reach out to us.

Thanking you,

Yours faithfully,

For MosChip Technologies Limited

Sd/-

CS Suresh Bachalakura

Company Secretary

Membership No. A39381